

Carrier's Name:	Cap Rock Telephone Cooperative, Inc.
Carrier's Address:	P.O. Box 300, Spur, TX 79370
Carrier's Phone:	(806) 271-3336

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6) & 54.313(h)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

_____ My company was not required to collect this information in 2011.

 x My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

_____ My company was not required to collect this information in 2011.

 x My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

_____ My company was not required to collect this information in 2011.

 x My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Residential Rate Floor Reporting

_____ My Company has flat rates for residential local service.

☒ My Company has no flat rates for residential local service, as well as state fees, as defined in § 54.318 (e) and in effect as of 6/1/2012, that are below the local urban rate floor of \$10.

I am authorized to make this certification on behalf of the company named and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

<u>Company Name</u>	<u>State</u>	<u>Study Area Code</u>
Cap Rock Telephone Cooperative, Inc.	Texas	442046

Signed,



(Signature of Corporate Officer)

Date: June 22, 2012

Jim Whitefield

(Printed Name of Corporate Officer)

Executive VP & General Manager

(Title of Corporate Officer)